

# PPI PROVIDER INFORMATION REQUEST

Dear Sirs,

**PPI Reference:** .....

**FSCS Reference:** .....

I / we are making a claim for compensation to the Financial Services Compensation Scheme. So that I / we may submit the claim I / we need certain information. Please can you send me / us the following:

1. Confirmation of the original selling agent for the PPI policy, their address and their SIB/FSA/FCA number
2. Policy Document
3. Confirmation of premium(s) paid. If the PPI policy was paid monthly please confirm the date and amount of premiums paid, including the dates of any missed payments.
4. Confirmation of whether any claims were made, if yes please provide;
  - a. Date of claim
  - b. Outcome of the claim
  - c. Amount and date paid if claim upheld
5. Confirmation of the current status of the policy.
6. Confirmation of whether a cancellation rebate was paid.
7. Confirmation of whether a No Claims Rebate was paid.

**Please take this as my / our authority to release any additional information about my / our policy to the Financial Services Compensation Scheme at a future date.**

I / we look forward to hearing from you as soon as possible.

Yours faithfully

*Name(s):* .....

*Address(s):* .....  
.....  
.....  
.....  
.....

*Signature(s):* .....

*Date:* .....

# LOAN OR MORTGAGE PROVIDER INFORMATION REQUEST

Dear Sirs

**Loan/Mortgage Account Number:** .....

**FSCS Reference**.....

I / we are making a claim for compensation to the Financial Services Compensation Scheme. So that I / we may submit the claim I / we need certain information. Please can you send me / us the following:

- Credit or mortgage agreement, showing;
  - Start Date
  - Amount Borrowed
  - Interest rate charged
- Loan or mortgage account statement.
- If the interest rate changed during the term please provide details of these changes.
- Disbursement statement, (if applicable)
- Details about what has happened to the loan or mortgage, specifically relating to whether:
  - It is still active
  - It has expired and been paid off in full
  - It has been refinanced/remortgaged, and if so, the firm responsible
  - It has been repaid and when

**Please also take this as my / our authority to release information about my / our loan / mortgage to the Financial Services Compensation Scheme in future.**

I / we look forward to hearing from you as soon as possible.

Yours faithfully

*Name(s):* .....

*Address(s):* .....  
.....  
.....  
.....

*Signature(s):* .....

*Date:* .....